

NOTICES OF SUBSTANTIVE POLICY STATEMENTS

The Administrative Procedure Act requires the publication of substantive policy statements issued by agencies (A.R.S.) § 41101(B)(14)). Substantive Policy Statements are written expressions which inform the general public of an agency's current approach to rule or regulation practice substantive policy statement does not include internal procedural documents which may only affect the internal procedures of the agency and does not impose additional requirements or penalties on regulated parties in accordance with A.R.S. Title 41.

NOTICE OF AGENCY SUBSTANTIVE POLICY STATEMENT

DEPARTMENT OF INSURANCE

1. **Title or subject of the substantive policy statement and the substantive policy statement number by which the policy statement is referenced:**
Notice of the Amendment to the Automobile Non-cancellation Provisions - SB-1158.
2. **Date the substantive policy statement was issued and the effective date of the policy statement if different from the issuance date:**
November 18, 1996
3. **Summary of the contents of the substantive policy statement:**
The statement contains the notice every insurer offering private passenger automobile insurance in this state must provide on policy holders with every renewal notice and billing statement mailed to a policyholder between January 1, 1997, and January 1, 1998.
4. **A statement as to whether the substantive policy statement is a new statement or a revision:**
This statement is a new substantive policy statement.
5. **The name, address, and telephone number of the person to whom questions and comments about the substantive policy statement may be directed:**
Name: Greg Harris
Address: Department of Insurance
2910 North 44th Street, Suite 210
Phoenix, Arizona 85018
Telephone: (602) 912-8456
Fax: (602) 912-8452
6. **Information about where a person may obtain a copy of the substantive policy statement and the costs for obtaining the policy statement:**
Copies of the policy statement may be obtained from the internet at <http://www.states.az.us/id> or from either of the people listed above for \$1.13 per page.