

## NOTICES OF SUBSTANTIVE POLICY STATEMENTS

The Administrative Procedure Act requires the publication of substantive policy statements issued by agencies (A.R.S. § 41-1013(B)(14)). Substantive Policy Statements are written expressions which inform the general public of an agency's current approach to rule or regulation practice. Substantive policy statement does not include internal procedural documents which may only affect the internal procedures of the agency and does not impose additional requirements or penalties on regulated parties in accordance with A.R.S. Title 41.

### NOTICE OF SUBSTANTIVE POLICY STATEMENT

**DEPARTMENT OF HEALTH SERVICES  
EMERGENCY MEDICAL SERVICES**

**1. Subject of the substantive policy statement and the substantive policy statement number by which the policy statement is referenced:**

#SP-052-PHS-EMS

EMS 411: Clarification on When a Transfer of a Certificate of Necessity is Required Under A.R.S. § 36-2236 and 9 A.A.C. 25, Article 9

**2. Date the substantive policy statement was issued and the effective date of the policy statement if different from the issuance date:**

July 15, 2002

**3. Summary of the contents of the substantive policy statement:**

The substantive policy statement is to inform the general public of the Department's current position regarding the changes in a ground ambulance service that constitute the transfer of a certificate of necessity under A.R.S. § 36-2236 and 9 A.A.C. 25, Article 9.

**4. A statement as to whether the substantive policy statement is a new statement or a revision:**

This is a new substantive policy statement.

**5. The name, address, and telephone number of the person to whom questions and comments about the substantive policy statement may be directed:**

Name: Judi Crume, Bureau Chief

Address: Arizona Department of Health Services, Bureau of Emergency Medical Services  
1651 E. Morten, Suite 120  
Phoenix, AZ 85020

Telephone: (602) 861-0708

Fax: (602) 861-9812

E-mail: jcrume@hs.state.az.us

or

Name: Kathleen Phillips, Rules Administrator

Address: Arizona Department of Health Services  
1740 W. Adams, Suite 102  
Phoenix, AZ 85007

Telephone: (602) 542-1264

Fax: (602) 364-1150

E-mail: kphilli@hs.state.az.us

Notices of Substantive Policy Statements

**6. Information about where a person may obtain a copy of the substantive policy statement and the costs for obtaining the policy statement:**

A copy of the substantive policy statement may be obtained from the Department of Health Services, Bureau of Emergency Medical Services, 1651 E. Morten, Suite 120, Phoenix, AZ 85020 for a 25¢ per page copying charge. Payment is accepted in cash or money order made payable to the Department of Health Services.

**NOTICE OF SUBSTANTIVE POLICY STATEMENT**

**DEPARTMENT OF HEALTH SERVICES  
EMERGENCY MEDICAL SERVICES**

**1. Subject of the substantive policy statement and the substantive policy statement number by which the policy statement is referenced:**

#SP-053-PHS-EMS

EMS 412: Clarification of Requirements for an Invoice Prepared for a Third-Party Payor Under 9 A.A.C. 25, Article 11

**2. Date the substantive policy statement was issued and the effective date of the policy statement if different from the issuance date:**

July 15, 2002

**3. Summary of the contents of the substantive policy statement:**

The substantive policy statement is to inform the general public of the Department's current position regarding the requirements established under R9-25-1110 for an invoice of rates and charges prepared by a Ground Ambulance Service for a third-party payor.

**4. A statement as to whether the substantive policy statement is a new statement or a revision:**

This is a new substantive policy statement.

**5. The name, address, and telephone number of the person to whom questions and comments about the substantive policy statement may be directed:**

Name: Judi Crume, Bureau Chief

Address: Arizona Department of Health Services, Bureau of Emergency Medical Services  
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**NOTICE OF SUBSTANTIVE POLICY STATEMENT**

**DEPARTMENT OF INSURANCE**

- 1. Subject of the substantive policy statement and the substantive policy statement number by which the policy statement is referenced:**  
2002 Arizona Insurance Laws (Regulatory Bulletin 2002-07)
- 2. Date the substantive policy statement was issued and the effective date of the policy statement if different from the issuance date:**  
June 18, 2002
- 3. Summary of the contents of the substantive policy statement:**  
This Bulletin summarizes the major pieces of newly enacted legislation affecting the Department of Insurance, its licensees, and insurance consumers.
- 4. A statement as to whether the substantive policy statement is a new statement or a revision:**  
This is a new statement.
- 5. The name, address, and telephone number of the person to whom questions and comments about the substantive policy statement may be directed:**  
Name: Vista Thompson Brown  
Address: Arizona Department of Insurance  
2910 N. 44th Street, Suite 210  
Phoenix, AZ 85018  
Telephone: (602) 912-8456  
Fax: (602) 912-8452
- 6. Information about where a person may obtain a copy of the substantive policy statement:**  
Copies of this policy may be obtained from the internet at [www.state.az.us/id](http://www.state.az.us/id) or from the person listed in item #5 for 25¢ per page.