

Senate Engrossed House Bill

FILED
KEN BENNETT
SECRETARY OF STATE

State of Arizona
House of Representatives
Fifty-first Legislature
First Regular Session
2013

CHAPTER 156

HOUSE BILL 2565

AN ACT

AMENDING TITLE 20, CHAPTER 2, ARTICLE 4.1, ARIZONA REVISED STATUTES, BY
ADDING SECTION 20-398.01; RELATING TO THE TRANSACTION OF INSURANCE BUSINESS.

(TEXT OF BILL BEGINS ON NEXT PAGE)

1 Be it enacted by the Legislature of the State of Arizona:

2 Section 1. Title 20, chapter 2, article 4.1, Arizona Revised Statutes,
3 is amended by adding section 20-398.01, to read:

4 20-398.01. Electronic posting of policies; definitions

5 A. AN INSURER MAY POST PROPERTY AND CASUALTY INSURANCE POLICIES AND
6 ENDORSEMENTS THAT ARE SUBJECT TO THIS ARTICLE PURSUANT TO SECTION 20-382 ON
7 THE INSURER'S WEBSITE INSTEAD OF MAILING OR DELIVERING THE POLICIES AND
8 ENDORSEMENTS TO THE INSURED, IF ALL OF THE FOLLOWING CONDITIONS ARE
9 SATISFIED:

10 1. THE POLICIES AND ENDORSEMENTS POSTED BY THE INSURER ON ITS WEBSITE
11 DO NOT CONTAIN PERSONAL INFORMATION OR PRIVILEGED INFORMATION.

12 2. THE INSURER MAKES ACCESSIBLE EACH POLICY AND ENDORSEMENT:

13 (a) ON THE INSURER'S WEBSITE WHILE EACH POLICY AND ENDORSEMENT REMAINS
14 IN USE.

15 (b) FOR A PERIOD OF FIVE YEARS AFTER THE POLICY OR ENDORSEMENT IS
16 DISCONTINUED BY THE INSURER.

17 3. THE INSURER POSTS ITS POLICIES AND ENDORSEMENTS ON THE INSURER'S
18 WEBSITE IN A MANNER THAT ENABLES THE INSURED TO PRINT AND SAVE A COPY OF THE
19 POLICY AND ENDORSEMENTS USING PROGRAMS AND APPLICATIONS THAT ARE WIDELY
20 AVAILABLE ON THE INTERNET AND FREE OF CHARGE TO USE.

21 4. THE INSURER AGREES TO RESPOND TO REQUESTS FROM THE INSURED IN A
22 TIMELY MANNER AND TO PROVIDE NOTICE IN THE MANNER THAT THE INSURER
23 CUSTOMARILY COMMUNICATES WITH AN INSURED:

24 (a) AT THE TIME OF ISSUANCE OF THE INITIAL POLICY FORMS AND ANY
25 RENEWAL FORMS OF A METHOD BY WHICH THE INSURED MAY OBTAIN, ON REQUEST AND
26 WITHOUT CHARGE, A PAPER OR ELECTRONIC COPY OF THE INSURED'S POLICY OR
27 ENDORSEMENT.

28 (b) OF ANY CHANGES TO THE FORMS OR ENDORSEMENTS, AND OF THE INSURED'S
29 RIGHT TO OBTAIN, ON REQUEST AND WITHOUT CHARGE, A PAPER OR ELECTRONIC COPY OF
30 THE FORMS AND ENDORSEMENTS.

31 (c) OF THE INSURER'S SPECIFIC WEBSITE ADDRESS AND INSTRUCTIONS ON HOW
32 TO ACCESS THE REFERENCED POLICY AND ENDORSEMENT FORMS ON THE INSURER'S
33 WEBSITE.

34 5. ON EACH DECLARATIONS PAGE DELIVERED TO AN INSURED, THE INSURER
35 CLEARLY IDENTIFIES THE EXACT POLICY AND ENDORSEMENT FORMS PURCHASED BY THE
36 INSURED.

37 B. FOR THE PURPOSES OF THIS SECTION, "PERSONAL INFORMATION" AND
38 "PRIVILEGED INFORMATION" HAVE THE SAME MEANINGS PRESCRIBED IN SECTION
39 20-2102.

APPROVED BY THE GOVERNOR APRIL 29, 2013.

FILED IN THE OFFICE OF THE SECRETARY OF STATE APRIL 30, 2013.

Passed the House March 4, 2013

Passed the Senate April 10, 2013

by the following vote: 59 Ayes,

by the following vote: 27 Ayes,

0 Nays, 1 Not Voting

0 Nays, 3 Not Voting



Speaker of the House
Pro Tempore



President of the Senate



Chief Clerk of the House



Secretary of the Senate

EXECUTIVE DEPARTMENT OF ARIZONA
OFFICE OF GOVERNOR

This Bill received by the Governor this

_____ day of _____, 20____

at _____ o'clock _____ M.

Secretary to the Governor

Approved this _____ day of

at _____ o'clock _____ M.

Governor of Arizona

EXECUTIVE DEPARTMENT OF ARIZONA
OFFICE OF SECRETARY OF STATE

This Bill received by the Secretary of State

this _____ day of _____, 20____

at _____ o'clock _____ M.

Secretary of State

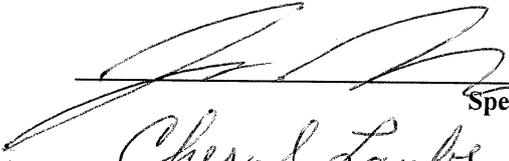
H.B. 2565

HOUSE CONCURS IN SENATE
AMENDMENTS AND FINAL PASSAGE

April 17, 2013,

by the following vote: 59 Ayes,

0 Nays, 1 Not Voting


Cheryl Laube
Speaker of the House
Pro Tempore
Chief Clerk of the House

EXECUTIVE DEPARTMENT OF ARIZONA
OFFICE OF GOVERNOR

This Bill was received by the Governor this

25 day of April, 2013,

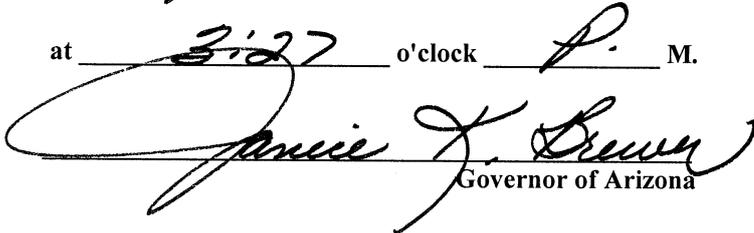
at 3:30 o'clock P M.

Mikhaila Howard
Secretary to the Governor

Approved this 29th day of

April, 2013

at 3:27 o'clock P. M.


Governor of Arizona

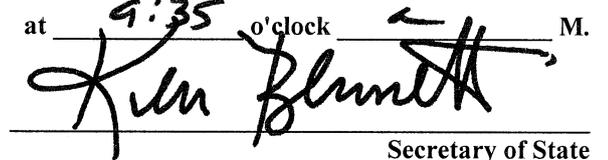
H.B. 2565

EXECUTIVE DEPARTMENT OF ARIZONA
OFFICE OF SECRETARY OF STATE

This Bill was received by the Secretary of State

this 30th day of April, 2013,

at 9:35 o'clock AM M.


Secretary of State