

House Engrossed

FILED

**MICHELE REAGAN
SECRETARY OF STATE**

State of Arizona
House of Representatives
Fifty-second Legislature
First Regular Session
2015

CHAPTER 176

HOUSE BILL 2523

AN ACT

AMENDING SECTION 28-4847, ARIZONA REVISED STATUTES; RELATING TO TOWED
VEHICLES.

(TEXT OF BILL BEGINS ON NEXT PAGE)

1 Be it enacted by the Legislature of the State of Arizona:

2 Section 1. Section 28-4847, Arizona Revised Statutes, is amended to
3 read:

4 28-4847. Insurance companies; release; fees; vehicle repair
5 facilities; applicability; local laws violation;
6 classification; definitions

7 A. ~~The~~ A towing company shall release a towed vehicle to a person
8 designated in writing by an insurance company during normal business hours on
9 the day the request for release is provided to the towing company, the
10 detailed statement of charges is provided by the towing company at no cost
11 and payment for all reasonable towing, storage and related fees is received
12 by the towing company. The request for release shall be in writing and:

13 1. Shall indicate the name of the insurer as well as the name,
14 address, telephone number and fax number of a representative of the insurer.

15 2. Shall include the name, address and telephone number of the owner,
16 the owner's written consent for release of the vehicle and the name of the
17 insured, if different from the owner.

18 3. Shall include the insurer's claim number and the name of the person
19 to whom the insurer authorizes release of the vehicle.

20 4. Shall be signed by the owner except as provided in paragraph 6 of
21 this subsection.

22 5. May be faxed, mailed or hand delivered to the towing company.

23 6. If the written consent of the owner is not obtained pursuant to
24 paragraph 2 of this subsection, the request for release shall include a
25 statement that the insurer has authorization from the vehicle owner to remove
26 the vehicle from the towing company's storage premises.

27 7. Shall include a statement that the owner has been informed that
28 pursuant to this section the towing company is presumptively not responsible
29 for any loss of personal property or damage to the vehicle that is not
30 disclosed to the towing company before the insurer or the insurer's
31 authorized agent removes the vehicle from the towing company's storage
32 premises. The notice shall also include a statement that the owner or person
33 designated in writing by the owner and witnessed by a third party may inspect
34 the vehicle at the towing company's storage premises, may remove any personal
35 property from the vehicle and may report any damage to the vehicle to the
36 towing company at the time of inspection. The towing company shall not
37 require payment for the removal of personal property that is inside the
38 vehicle if the removal is during business hours. For the purposes of this
39 paragraph, personal property does not include any vehicle parts, vehicle
40 equipment or vehicle accessories.

41 B. After an insurance company has completed a request for release of a
42 vehicle and before payment is made for the release of that vehicle, the
43 towing company shall provide to the insurance company at no cost a detailed
44 written statement of all charges for towing, storage and related fees.
45 Additional storage charges may accrue until final payment is made and the

1 vehicle is removed from the premises by the vehicle owner or the insurance
2 company or the person designated in writing by the insurance company.

3 C. If the vehicle owner does not inspect the vehicle pursuant to
4 subsection A, paragraph 7 of this section before removal of the vehicle to
5 another premises, or has inspected the vehicle and has had the opportunity to
6 remove personal property in the vehicle, a rebuttable presumption shall be
7 created that damage to the vehicle and any loss of personal property in the
8 vehicle occurred while the vehicle was not in the custody of the towing
9 company. The presumption may be overcome by a preponderance of evidence to
10 the contrary.

11 D. Except for proration for partial days, a towing company shall not
12 charge additional storage fees for a vehicle after a request for release and
13 payment has been made pursuant to subsection A of this section if both of the
14 following apply:

15 1. The insurance company or its representative provides the written
16 request for release as prescribed in this section.

17 2. The insurance company or its representative removes the vehicle
18 from the towing company's storage premises during normal business hours on
19 the day the towing company receives the request for release.

20 E. A person in this state may choose any vehicle repair facility for
21 the repair of a motor vehicle. A PERSON IN THIS STATE MAY CHOOSE ANY TOWING
22 COMPANY OR OPERATOR OF A TOWING VEHICLE TO TRANSPORT A MOTOR VEHICLE FROM A
23 TOWING COMPANY'S STORAGE PREMISES TO A VEHICLE REPAIR FACILITY. At the same
24 time a towing company or operator of a towing vehicle provides information
25 about a vehicle repair facility, the company or operator shall inform the
26 person of both of the following:

27 1. The person's right to choose any vehicle repair facility for the
28 repair of a motor vehicle.

29 2. Any commonality of ownership between the vehicle repair facility
30 and either the towing company or the operator of the towing vehicle.

31 F. A towing company shall not tow or transport a vehicle from its
32 storage lot without the prior permission of the vehicle owner or the
33 insurance company. The towing company may move a vehicle between its own
34 storage lots without obtaining prior permission. The towing company shall
35 not charge any additional fee or other monies to a vehicle owner or an
36 insurance company as a result of any change in location of the vehicle
37 between its own storage lots.

38 G. A vehicle repair facility or any employee of a vehicle repair
39 facility shall not pay or agree to pay, and a towing company or any employee
40 of a towing company shall not accept or agree to accept, any monies, fees,
41 commissions, credits, gifts, gratuities, things of value or other
42 compensation that is provided directly or indirectly for the purpose of
43 inducing the towing company or any employee of a towing company to do any of
44 the following:

1 1. Attempt to intimidate, unreasonably persuade or induce the person
2 requesting the tow or transport of a vehicle to choose the services of the
3 vehicle repair facility recommended by the towing company.

4 2. Refuse to tow or transport the vehicle unless the person requesting
5 the tow or transport of a vehicle agrees to the vehicle repair facility
6 recommended by the towing company.

7 3. Deliver a vehicle to a vehicle repair facility other than the
8 vehicle repair facility chosen by the person requesting the tow or transport
9 of the vehicle.

10 4. Make an intentional misrepresentation regarding the condition of
11 the vehicle, the person's insurer or a specific vehicle repair facility.

12 H. Unless otherwise directed by a law enforcement officer, the towing
13 company shall tow the vehicle to one of the following locations, in the
14 following order of priority:

15 1. A location specified by the owner of the vehicle if the owner is
16 present at the time of the tow and is capable of indicating the owner's
17 preference.

18 2. A vehicle storage yard designated in the contract under which the
19 towing company has responsibility for towing the vehicle.

20 I. Subsection E of this section does not create a private right or
21 cause of action to or on behalf of any person.

22 J. This section does not create a cause of action or a right to bring
23 an action against a towing company for releasing a motor vehicle to a person
24 other than the owner if the written authorization as prescribed in this
25 section is provided to the towing company by the owner or an insurance
26 company.

27 K. This section only applies to tows resulting from motor vehicle
28 accidents.

29 L. A person who violates this section is guilty of a petty offense. A
30 person who subsequently violates this section within thirty-six months after
31 a prior violation of this section is guilty of a class 3 misdemeanor.

32 M. For the purposes of this section:

33 1. "Gift" does not include an item of nominal value.

34 2. "Owner" has the same meaning prescribed in section 28-101.

APPROVED BY THE GOVERNOR APRIL 1, 2015.

FILED IN THE OFFICE OF THE SECRETARY OF STATE APRIL 2, 2015.

Passed the House March 4, 20 15

Passed the Senate March 25, 20 15

by the following vote: 44 Ayes,

by the following vote: 29 Ayes,

16 Nays, 0 Not Voting

0 Nays, 1 Not Voting

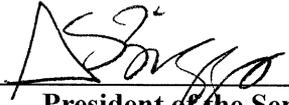


Speaker of the House

Pro Tempore



Chief Clerk of the House



President of the Senate



Secretary of the Senate

EXECUTIVE DEPARTMENT OF ARIZONA
OFFICE OF GOVERNOR

This Bill received by the Governor this

26th day of March, 20 15

at 12:01 o'clock P. M.

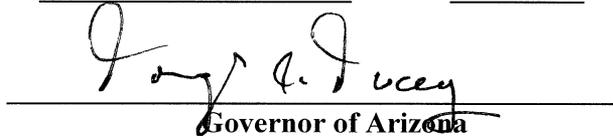


Secretary to the Governor

Approved this 1st day of

April

at 2:47 o'clock P. M.



Governor of Arizona

EXECUTIVE DEPARTMENT OF ARIZONA
OFFICE OF SECRETARY OF STATE

This Bill received by the Secretary of State

this 2 day of April, 20 15

at 9:00 o'clock A M.



Secretary of State

H.B. 2523